

State Urban Development Agency

'ILGUS BHAWAN', HC Block, Sector III, Bidhannagar, Kolkata – 700106

Email: wbsudadir@gmail.com

Tender Ref. No **SUDA-14012(21)/1/2022-NULM SEC(SUDA)/3454**

Date: 25.08.2022

NOTICE INVITING E-TENDER FOR ENGAGEMENT OF AGENCY FOR WEB BASED MOBILE APP DEVELOPMENT FOR STREET VENDORS SURVEY UNDER NULM IN WEST BENGAL

The Director, for and on behalf of the State Urban Development Agency (SUDA), Urban Development and Municipal Affairs Department, Government of West Bengal invites proposal for Engagement of Agency for Web Based Mobile App Development for Street Survey Under NULM in West Bengal from interested and bonafide bidders having experience and acumen in such work as noted below in the eligibility as depicted here under for participating in the Bid.

Data Sheet and Instruction to Bidders:		
1	Name of the Work	Development, Installation, and Maintenance of web base Mobile Application
2	Location of Delivery, Installation	SUDA & 128 ULBs
3	Product Specification & Scope of work	<p>It may be mentioned that for implementation of the West Bengal Urban Street Vendors scheme, 2020, a survey for identification of the street vendors is required to be conducted immediately in 128 ULBs in phase manner to prepare a list of identified street vendors as per recommendation of respective TVCs and to avail the different benefits of State Govt. and benefits. Survey should be conducted at ULB level by the Area Level Federation members who are also Self-Help Group members.</p> <p>Street Vendors Definition: “street vendor” means a person engaged in vending of articles, goods, wares, food items or merchandise of everyday use or offering services to the general public, in a street, lane, sidewalk, footpath, pavement, public park or any other public place or private area, from a temporary built up structure or by moving from place to place and includes hawker,</p>

		<p>peddler, squatter and all other synonymous terms which may be local or region specific; and the words “street vending” with their grammatical variations and cognate expressions, shall be construed accordingly.</p>
4	<p>Eligibility to participate in the Bid</p>	<p>Proposal may be submitted by interested bidders only as a single entity. No Consortium/JV is allowed.</p> <p>For eligibility, the Bidder shall have at least:</p> <ul style="list-style-type: none"> i. Any Agency / IT Company who has published at least one mobile application in last 5 years and has more than 500 downloads (with at least 100 downloads in last 6 months) on any one of the following platforms <ul style="list-style-type: none"> 1- Android 8.0 or higher (Oreo, Pie or Android10) 2- iOS 12.1.3or higher ii. Bidder must have Certificate of incorporation highlighting registration details along with the composition of Board of Directors, Trade License, MSME-Udyog Aadhar (if applicable) and GST Registration No, PAN No. and TAN No. IT returns for last three years. EPF registration Certificates. iii. In case the Agency / IT Company has developed the app for a client, a certificate in this regard can be provided from the client. iv. The app should be downloadable from the Google Play store or Windows Marketplace or Apple iTunes store or bidder will provide functional installation file to SUDA, in case it is required v. Preferably bidder has registered office at Kolkata. Organization must have employee who can read, write and speak in vernacular vi. The prospective bidders should not have been Black Listed from any Government Organization/ Statutory Body etc. during the last 3 (Three) years. (A self-declaration in this respect has to be furnished by the prospective bidders without which the Technical Bid shall be treated as non- responsive).

		<p>vii. The Entity / Bidder must be a company as specified in Companies Act, 1956/2013 OR a Limited Liability Partnership registered under The Limited Liability Partnership Act, 2008 OR a Company incorporated under equivalent law abroad OR a Society registered under The Societies Registration Act, 1860 OR a Proprietorship Firm OR a Partnership Firm registered under relevant laws of India. The time period elapsed from commencement of business should be at least 05 (five) years as on 1st April 2022.</p> <p>viii. The Bidder shall furnish the Article of Association and Memorandum if applicable.</p> <p>ix. The average annual turnover of the Agency / IT Company bidding during the last five financial years should be not less than Rs. 5 Lakh during last three (3) financial years(FY-2018-19, 2019-20, 2020-21).</p>
5	Documents to be produced in support of Credentials for Bid submission	<p>Following documents shall have to be furnished in two separate covers:</p> <p>1. COVER A: Technical Proposal</p> <p>a. Covering Letter (Refer Annexure A, No. I)</p> <p>b. Average Annual Turnover of the bidder over the last three financial years (2018-19,2019-20,2020-21) certified by a practicing Chartered Accountant (Refer Annexure A , No. II)</p> <p>c. Details about the Bidder (Refer “Structure and Organization” in Annexure A, No. IV)</p> <p>d. Company Certificates like Certificate of incorporation highlighting registration details along with the composition of Board of Directors, Trade License, MSME-Udyog Aadhar (if applicable) and GST Registration No, PAN No. and TAN No. IT returns for last three years. EPF registration Certificates.</p> <p>e. Statement of any Indictment: The Bidders should not be under active prosecution for criminal offence, litigation, court receivership or similar proceedings. A declaration to this effect has to be submitted.</p> <p>It may please be noted that non-provision of this declaration in this proposal will lead to rejection of the same.</p> <p>f. Declaration that the Bidder or any of its staff had not been at any point of time blacklisted by any Government or its agencies or court of law or any other organization (Please refer Annexure A, No. V)</p> <p>g. Brief of court / legal cases pending, if any.</p> <p>h. Work Completion Certificates / Payment Certificates issued by competent authority</p> <p>i. Detailed Project experience during the period of last 05 years.</p>

		<p>j. Certificate from Statutory Auditor / Chartered Accountant mentioning the amount of Working capital for the last financial year preceding the Bid Due Date and the amount of the same from the Bidder's own resources.</p> <p>2. COVER B: Financial Proposal</p> <p>a. BOQ.</p> <p>Note: All documents in original shall have to be produced in due course of time as & when asked by State Urban Development Agency (SUDA) / UD&MA Department</p>
6	Earnest Money Deposit	<p>Rs.20,000.00 (Rupees Twenty thousand only) as an initial Earnest Money Deposit shall be paid through online mode of payment (Payment link will be available in the website). This amount will be converted to security deposit for the successful bidder.</p> <p>Balance Earnest Money beyond Rs.20,000.00 (if any, to fulfill 2% of amount offered) shall be deposited by the successful Bidder prior to acceptance of tender in the form of a Bank Draft obtained in favour of "Director, State Urban Development Agency", from any nationalized bank payable at Kolkata.</p> <p>The EMD for the successful Bidder will be converted to Security Deposit and additional amount of 8% will be deducted towards Security Deposit from each running bill. Such deducted total amount will be refunded after 12 months of completion of the work. No interest shall be payable on the deducted amount.</p>
7	Refund of Earnest Money	The EMD is interest free and will be refundable to the unsuccessful bidders within 15 days of signing of agreement with the Successful Bidder.
8	Cost Price of Bid Document	Nil
9	Goods and Service Tax (GST)	The Bidder should include GST in the cost of products/services. However, the Employer / Authority will pay to the Bidder, GST or any other tax replaced with it at the prevalent rate at the time of actual payment to the Bidder.
10	Currency	Bidder shall express the price of their assignment/job in Indian Rupees.

11	Tender Schedule as follows:	
Sl. No.	Particulars	Date and Time
A.	Date of uploading of Bid Document and Tender Documents (Online Publishing	25.08.2022 at 2:00 pm

	Date)	
B.	Documents download start date (Online)	25.08.2022 at 3:00 pm
C.	Documents download end date (Online)	14.09.2022 at 12:00 noon
D.	Date and time of Pre-bid meeting with the intending bidders in the office of the State Urban Development Agency, ILGUS Bhawan, HC Block, Sector III, Bidhannagar, Kolkata – 700106	02.09.2022 at 3:00 pm
E.	Bid submission starting	25.08.2022 at 4:00 pm
F.	Bid Submission closing (Bid Due Date)	14.09.2022 at 3:00 pm
G.	Bid opening date for Technical Proposals	16.09.2022 at 3:30 pm
H.	Date of communicating list for Technically Qualified Bidders	To be notified
I.	Date of Opening of Financial Proposal	To be notified
J.	Date of issuance of Work Order / Signing of Agreement	To be notified

12	Duration of work	Delivery of app ready for conducting Field Trial shall be made, 30 days from date of issuance of work order from the date of issue of LoI or Work / Delivery Order.
13	Bid Document	<p>A complete proposal document consists of 2 parts. These are:</p> <p>1. Part-I containing :</p> <p>Section A: Instruction To The Bidders Section B: Terms of Reference / Scope of Work Section C: Conditions and requirements for bidding Section D: Definitions and Interpretations</p> <p>AND</p> <p>2. Part-II containing list of documents and credentials possessed by applying agency to be provided namely:</p>

		<p>Annexure A</p> <ol style="list-style-type: none"> I. Qualification Application II. Financial Statement III. Statement of Legal Capacity IV. Details about the Bidder V. Statement of any Indictment VI. Detailed Project experience along with work order copy <p>Annexure C Financial Proposal submission form</p> <p>Annexure B Non-Disclosure Agreement for successful bidder/L1 bidder (to be signed in Rs. 100 Stamp paper before issuance of Work Order/Delivery order)</p>
14	Bid Evaluation	Detailed Bid Evaluation Criteria is given in the data sheet, Sl. No. 16. The Method of selection will be Least Cost Selection (LCS) Method. The client / Authority will select the Bidder with the lowest evaluated total price and rank the Bidders accordingly.
15	Form of Financial Proposal	Financial Bid shall be (as per BOQ) offered by the Bidder for undertaking the supply & services as mentioned in this document.
16	Bid Evaluation Criteria	<p>All the Bidders will be technically qualified if:</p> <ol style="list-style-type: none"> a. Complies with the Eligibility Criteria as mentioned in Sl No 4 to the satisfaction of the Authority b. Has submitted all the required statutory and non statutory document as is required or as is mentioned in this NIT c. The Technical proposal does not contain any reference to the financial proposal d. The Bidder has submitted EMD e. The technical proposal is unconditional <p>The Financial proposal of all the Bidders who qualify on technical parameters shall be opened and based on the lowest price offered; the L1 bidder shall be selected.</p>
17	Validity of Bid	180 days from the date of opening of the Financial part of the Bid.
18	Withdrawal of Bid	A Bid once submitted shall not be withdrawn within the validity period.
19	Acceptance of Bid	State Urban Development Agency (SUDA), reserves the right to accept or reject any or all proposals without assigning any reason thereto. SUDA reserves the right to withdraw from the process or any part thereof, to accept or reject any/ all offer(s) at any stage of the process and/or modify the process or any part thereof or to amend any terms without assigning any reasons. Since this is an e-tendering process, all the required documents are to be submitted through

		online only. SUDA shall not entertain any other mode of submission (post/courier/fax etc.) of proposal other than e-tender mode.
20	Intimation	The qualified Bidder(s) will be notified through email of the acceptance of their Bid. If at any time during the evaluation process, SUDA requires any clarification, they reserve the right to request such information from any or all of the agencies and the agencies will be obliged to provide the same within a reasonable timeframe. SUDA may also call for a presentation on the proposal from any or all of the Bidders who have submitted their proposals.
21	Influence	Any attempt to exercise undue influence in the matter of acceptance of Bid is strictly prohibited and any Bidder who resorts to this will render their Bid liable to rejection.
22	Name and address of the Tender Inviting Authority	Director, State Urban Development Agency, ILGUS Bhawan, HC Block, Sector III, Bidhannagar, Kolkata – 700106
23	Execution of Work	Bidders are liable to execute the service as mentioned in “Terms of Reference / Scope of Work” in Section-B along with provisions provided in Sl.No: 3 above.
24	Evaluation	<p>Opening of Bid: - Proposals will be opened by SUDA electronically from the website using Digital Signature Certificate.</p> <p>Cover (folder) of statutory documents shall be opened first and if found in order, cover (Folder) for non-statutory documents will be opened. If there is any deficiency in the statutory documents the tender will summarily be rejected.</p> <p>Decrypted (transformed into readable formats) documents of the non-statutory cover will be downloaded and handed over to the Bid Evaluation cum Tender Committee.</p> <p>Scrutiny of proposal, evaluation of the same and recommendation thereafter will be made by SUDA.</p>
25	Disqualification	A proposal that has been found to be incomplete in content or attachments or authenticity shall not be considered for the purpose of qualification. If any information (false/ unacceptable) is received by SUDA after the Bidder has been qualified to receive the Request for Proposal, SUDA reserves the right to reject the Bidder at that time or at any time after such information becomes known. The bidders not satisfying the requisite qualification criteria specified in the above sections are not eligible.
26	Execution / Entering into Contract	SUDA shall issue a Letter of Intent (LOI) / Letter of Acceptance (LOA)/Supply order to the selected Bidder(s) based on the selection criteria.

		<p>The bidder/(s) will sign the contract after fulfilling all the formalities/pre-conditions, within 15 days of issuance of the Letter of Intent / Letter of Acceptance /Supply order.</p> <p>The Bidder is expected to commence the Assignment/job on the date and at the location as mutually agreed upon.</p>
27	Special Terms and conditions	<p>This notice constitutes no form of commitment on the part of SUDA other than to provide further information on the specific tasks to be undertaken as part of the proposal. Furthermore, this notice confers neither the right nor an expectation on any party to participate in the proposed process. Mere submission of proposal shall not entitle the participant for being shortlisted.</p> <p>The Bidder shall bear all costs associated with the preparation and submission of the proposal. SUDA shall not, under any circumstances, be responsible or liable for any such costs, whether direct, incidental or consequential.</p> <p>Only the courts at Kolkata (with exclusion of all other courts) shall have the jurisdiction to decide or adjudicate on any matter, which may arise out of or in connection with the bidding procedure.</p> <p>Intending bidder may download the tender document from the website http://wbtenders.gov.in directly by the help of Digital Signature Certificate as necessary through e-Filing. Scanned copy of credentials to be submitted, details of which have been narrated in Section A under “Instruction to Bidders”. Technical Bid & Financial Bid both will have to be submitted concurrently duly digitally signed in the website http://wbtenders.gov.in as per Tender Schedule.</p> <p>Prospective Bidders are advised to note carefully the minimum qualification criteria as mentioned in ‘Instructions to Bidders’ before bidding.</p> <p>At any stage of bid process and before issuance of the LOI / LOA/supply order, the bid inviting authority may verify the credential & other documents with the original of the lowest bidder if found necessary. After verification, if it is found that such documents submitted by the lowest bidder is false or misleading; in that case, LOI / LOA/ supply order will not be issued in favor of the bidder under any circumstances and if issued it will be withdrawn with necessary consequences under law.</p>

		<p>Where an individual person holds a digital certificate in his own name duly issued to him against the company or the firm of which he happens to be a director or partner, such individual person shall, while uploading any tender for and on behalf of such company or firm, invariably upload a copy of registered power of attorney showing clear authorization in his favor, by the rest of the directors of such company or the partners of such firm, to upload such tender.</p> <p>Bidder would be at liberty to point out any ambiguities, contradictions, omissions etc. seeking clarifications thereof or interpretation of any of the conditions of the Tender documents before the Tender Inviting Authority during Pre Bid Meeting, beyond such period no representation in that behalf will be entertained by the Tender Inviting Authority. No further clarifications will be entertained from the bidders after the completion of pre-bid meeting.</p> <p>The Tender Inviting Authority reserves the right to have pre Bid meeting with the intending Bidders if deemed necessary depending upon the nature of clarifications sought from Bidders within stipulated deadline.</p>
28	Confidentiality	<p>Information relating to evaluation of Proposals and recommendations concerning the selection of Consultant / Bidder shall not be disclosed to the Consultants / Bidders who submitted the Proposals or to other persons not officially concerned with the process, until the publication of the executed Contract. The undue use by any Consultant of confidential information related to the process may result in the rejection of its Proposal and may be subject to the provisions of the Employer / Authority's antifraud and corruption policy.</p>
29	Number of Proposals	<p>A Bidder can submit only one proposal. If multiple proposals are submitted, all the proposals shall be out-rightly rejected.</p>

DIRECTOR
STATE URBAN DEVELOPMENT AGENCY

SECTION – A
INSTRUCTIONS TO BIDDERS

I. General Guidance for e-tendering

Instructions/ guidelines for bidders for electronic submission of the proposals have been enclosed for assisting them to participate in e-tendering.

II. Registration of Bidder

Any bidder willing to take part in the process of e-tendering will have to be enrolled and registered with the Government e-procurement system, through logging on to <http://wbtenders.gov.in>. The bidder is to click on the link for e-tendering site as given on the web portal.

III. Digital Signature Certificate (DSC)

Each bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders, from the service provider of the National Informatics Centre (NIC) or any other bonafide service provider on payment of requisite amount. Details are available at the Website stated in Clause II of Instructions to Bidders. DSC is given as a USB e-Token.

IV. The Consultants / Bidders can search and download the Tender Documents electronically from computer by logging on to the website mentioned in Clause-II above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

V. Submission of Proposal

Proposals are to be submitted through online to the website stated in Clause II in one folder at a time before the prescribed date and time using the Digital Signature Certificate (DSC).The documents to be uploaded should be virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats).

The proposal should contain scanned copies of the following further two covers (sub folders):

A. Statutory Cover Containing

1. Prequalification Document

- i. Qualification Application (Annexure A, No. I)

2. Technical Document (To be filled, scanned and uploaded as multiple page scanned file)

- i. Financial Statement (Annexure A, No. II)

- ii. Details about the Bidder (Annexure A, No. IV)
- iii. Statement of any Indictment(Annexure A, No. V)
- iv. Detailed Project experience along with work order copy(Annexure A, No. VI)

NOTE: Bidders must ensure that the e-mail Id provided in the Registered Office Address is the same with which they have registered at the e-procurement portal (<http://wbtenders.gov.in>).

The bidder should not be under active prosecution for criminal offence, liquidation, court receivership or similar proceedings. It may please be noted that non provision of this declaration in this Bid **will lead to rejection** of the same.

1. Declaration that the Bidder or any of its / their staff had not been at any point of time **blacklisted** by any Government or its agencies or court of law or any other organization (Annexure-III)
2. Brief of **court / legal cases** pending, if any.

B. Non-Statutory Cover Containing / My Space

1. **Certificates:** GST Registration No, PAN No., TAN No, Income Tax return for last three years, EPF registration Certificate (**Scanned copies to be provided**).
2. **Organisation Details:** Registration details along with the composition of Board of Directors or details of lead partner or governing authority or trust as the case may be. It is to be noted that depending upon the legal nature of the bidder, the corresponding documents need to be submitted.
3. **Credentials:** Details of work experience during the period of last 05 years along with documentary evidence.

Intending Bidders should upload above documents as per following folders in My Documents

NOTE: Bidder must ensure that they upload documents in black and white & resolution (DPI) of the scanned document should not exceed 300.

Table 1: List of Documents to be uploaded in My Documents (Non-Statutory Folder)

e-Tendering System of Government of West Bengal			
Bidder Document Sub Category Master			
Sl. No.	Category Name	Sub Category Name	Sub Category Description
A.	CERTIFICATES [Every folder corresponds to one single file (multiple page scanned file) and the file size should not be more than 1 MB]	A1. CERTIFICATES	<ol style="list-style-type: none"> 1. GST Registration No. 2. PAN No. and TAN No. 3. Income Tax return for last three years. 4. EPF registration Nos.
B.	COMPANY DETAILS [Every folder corresponds to one single file (multiple page scanned file) and the file size should not be more than 1 MB]	B1.COMPANY DETAILS 1	<ol style="list-style-type: none"> 1. Certificates of incorporation and commencement of business highlighting registration details as is applicable to the legal status of the bidder 2. Composition of Board of Directors or details of lead partner or governing authority or trust as the case may be, as is applicable to the legal status of the bidder
C.	CREDENTIAL [Every folder corresponds to one single file (multiple page scanned file) and the file size should not be more than 1 MB]	C1. CREDENTIAL 1	1. Project Experience during the period of last 5 years
		C1. CREDENTIAL 2	1. Work Completion Certificates or Payment Certificates issued by competent authority for the projects mentioned. [For completed projects, provide payment certificate in case work completion certificate is not available]
D.	MOBILE APP WHICH HAS BEEN DEVELOPED, INSTALLED AND AVAILABLE IN PLAY STORE	SCREEN SHOT OF SUCH MOBILE APP OR LINK OF SUCH MOBILE APP	MOBILE APP WHICH HAS BEEN DEVELOPED, INSTALLED AND AVAILABLE IN PLAY STORE

Note: - Failure of submission of any of the above mentioned documents will render the tender liable to summarily rejected.

All Corrigendum & Addendum Notices, if any, have to be digitally signed & uploaded by the Bidder in the Declaration Folder of My Documents.

VI. Qualification Criteria:

The Bidders must meet the following criteria:

- A. General Criteria:** As mentioned in Data Sheet
- B. Technical Criteria:** As mentioned in Data Sheet
- C. Financial Criteria:** As mentioned in Data Sheet

VII. Evaluation of Bid

Opening of Bid

- Proposals will be opened electronically from the website using Digital Signature Certificate.
- Decrypted (transformed in to readable formats) documents will be downloaded and handed over to the officials for evaluation.

Evaluation:

- Cover (sub-folder) of statutory documents shall be opened first and if found in order, cover (Folder) for non-statutory documents will be opened. If there is any deficiency in the statutory documents the tender will summarily be rejected.
- **Scrutiny of proposal, evaluation through mark sheet as per evaluation parameter (annexed herewith as Annexure-X)** and recommendation thereafter will be made by the Bid Evaluation cum Tender Committee.

Uploading of summary list of technically qualified bidders-

- Pursuant to scrutiny and decision of the Bid Evaluation cum Tender Committee, the summary list of eligible bidders will be uploaded in the web portals.
- During the process of evaluation, Bid Evaluation cum Tender Committee may summon the bidders and seek clarification / information or additional documents or original hard copy of any of the documents already submitted and if these are not produced within the stipulated time frame, their proposals will be liable for rejection.
- Any document found to be incomplete in content or attachments or authenticity shall not be considered for the purpose of qualification.
- If any information (false/ un acceptable) is received by Bid Evaluation cum Tender Committee after the Bidder has been qualified to receive the Request for Proposal, the Bid Evaluation cum Tender Committee reserves the right to reject the Bidder at that time or at any time after such information becomes known to Bid Evaluation cum Tender Committee.

Bidders not satisfying the requisite qualification criteria specified in the above sections are not eligible

DIRECTOR, SUDA

Section B
Terms of Reference / Scope of Work

1. App based Street vendor registration system with data validation and certificate generation. This system has two part one is android based system another is web based system.
2. Firstly, super admin create/generate all types of municipality user and send them the credentials to the municipality. Now municipality admin creates super visor and respective team (surveyor) for the vendor registration. Her email id and phone no is mandatory for the creation of user credentials, because need 2 step verification for the login – system send a OTP for the user validation and credentials send to respective email id after creation of user.
3. Surveyors register a vendor with defined inputs. There some field are mandatory some optional. When they complete the registration process a SMS send to vendors' registered mobile no with a auto generated vendor Id and a link for further procedure.
4. After completion of the registration data will be send to supervisor account for further procedure. Supervisor checks the data and send to municipality for further procedure. Municipality authenticates and approves the data and send to state for the approval of vending. State user validates the data and decide to approve that vendor or not. When they approve the data, system automatically generate a certificate for his vending with QR CODE and send a SMS to the vendor. Then vendor can download/ print the certificate or collect from respective municipality.
5. 3 layer security checking of the whole process of street vendor registration and certificate creation system. So that any time anywhere authority can monitor the whole work process.
6. Certain addition / alternation for app development if required should be done by the selected.
7. **No. of Urban Local bodies is 128 and no. of users per ULB may vary from 5 to 20.**

All users are interconnected and flow the data accordingly. Find the different user role.

User and role

State (web view)

- View daily survey
- Manage All ULB
- Manage all ward
- Manage all Supervisor
- Manage all surveyor
- Manage vendors
- Approve vendors
- Reject vendors
- Generate certificate for approved vendors with QR code
- Send notification to specific user or group of user
- MIS report
 - Daily Survey Report
 - ULB wise survey report
 - Supervisor wise survey report
 - Surveyor wise report
 - Certificate not generated report
 - Certificate generate report

ULB (web view)

- View daily survey
- Manage ULB
- Manage ward
- Manage Supervisor
- Manage surveyor
- Manage vendors
- Approve vendors and send to state for further procedure
- Reject vendors
- MIS report
 - Daily Survey Report
 - Supervisor wise survey report
 - Surveyor wise report

- Certificate not generated report
- Certificate generate report

Supervisor (android app)

- Manage surveyor
- Send vendor data to municipality for approval
- MIS report
 - Daily report

Surveyor (android app)

- Visit vendors
- Fill up the form
 - Name of the vendor*
 - Father Name*
 - Mother Name*
 - Sex*
 - Age*
 - Vending Type (Example: Food/Vegetable/Toys/Flower)*
 - Category {Gen/SC/ST/OBC/Handicapped/Single Woman)*
 - Whether Peron with disabilities (PWD) Yes or No*
 - Income Category(BPL/APL)*
 - Education Qualification*
 - Monthly Income from the vending activity in Rs.*
 - Permanent Address*
 - Pin code *
 - Present Address*
 - Pin code *
 - Applicant Dependent (Name/relationship/whether involved in vending or not)*
 - Aadhar/UID NO
 - ID taken for registration (Ration/PAN/DL/Aadhar/voter ID/Water bill/Electricity Bill/Others)*
 - Mobile no*
 - Place of vending*

- Landmark*
- Latitude
- Longitude
- Category of vending(Stationary/Mobile/Periodic) Social entitlement if any r)*
- whether registered with MC/ Municipality (if yes registration no)*
- Whether having a bank account (if yes details) *
- Period of vending*
- Photograph of the vendor with his/her vending place*

. Submit the form for approval.

Features :

- Geo-location based tracking.
- Identify Vendor location
- Track surveyor input the data from the field or not.
- Users mapping and monitoring.
- Restrict fake data input
- Upload real time picture for the validation.
- Report generation
- Analysis the data according to ULB, word, pin code wise.

Technology preferred :

Server side : node/php/pyhton

Web application : react/django, Java script, html

Database : mysql/mongo

Location tracking – Google map, Google location and Google Street map api

Notification : Google fire base.

Android application – JAVA

Cloude Server :

AWS VPC

- Amazon S3 – for file server

- Amazon Rds – for database service
- Amazon ec2 – for the system
- Amazon route 53 - for domain route

Server spec for 10L users

RDS

- 32 GB ram
- 8 core vcpu
- 0.5 TB SSD space

EC2

- 64 GB Ram
- 16 core processor
- 0.5 TB SSD Space

Operating system - Linux ubuntu

Security :

- SSL (comodo) certificate
- Security audit from a certified auditor /firm before launch the application
- Antivirus at sever side for prevent malware
- 2 step verification for user login
- Encrypted data transmit – AWS KMS

➤ *Standard Technical Requirements*

- The mobile apps need to check for the updates if any and alert the user to download the latest version.
- The developed mobile application should support at least last two to four OS versions
- The mobile applications should work in all networks irrespective of mobile device make and model.
- If required, the mobile apps should access Geo-location information in case the mobile device supports it.
- User should be able to download the correct version of mobile application supported by his/her mobile device.
- Mobile Application structure should be resolution & platform independent
- All icons must be crisp, clean, and distinguishable and should be as

per guidelines of respective mobile application platform.

- All buttons and objects must be reactive to touch and work as intended.
- All functions must stay within the mobile platform boundaries.
- The graphics, widgets and colours used in the app should be best in class.
- The design and development of the mobile application should be scalable to handle increasing number of users.
- While developing mobile application, the vendor should give preference to the NATIVE ENVIRONMENT (e.g.: SDK android development Kit, iOS SDK, Windows SDK). In case of HYBRID APPLICATIONS, open source tools need to be used and not to any proprietary tools.
- In mobile application envelopment, the best practice and standard procedures are to be used by the Vendor.
- The design and development on the mobile application should be optimal and give high performance, satisfactory response time even during slow internet connectivity and on different devices.
- The mobile application needs to integrate and interoperate with various other external entities, therefore, the app should easily and in a relatively seamless manner integrate with external entities.
- The mobile application should have the ability to manage various services and systems effectively with its minimum to zero impact on other services.
- The mobile application installed in the smart phones should be able to access the device database securely.
- The data communication between downloadable mobile application and various subsystems like payment gateway, SMS gateway, server, any other third-party authentication server, and application server should be in encrypted form.
- The mobile APP should have the ability to upgrade services / add new services and mode to access these services effectively in a cost-effective manner without affecting other services with a commitment for backward compatibility as per the policy guidelines of that mobile platform.
- The mobile APP should be able to communicate with the SMS Gateway API for integrating various PUSH and PULL Notification services.
- The mobile APP should be able to integrate with SMTP (Simple Mail Transfer Protocol) Gateway.

- The mobile APP should have an ability to integrate with third party server for OTP.
- The mobile APP should support user
- Technical solution team 24x 7 for App related issues to be deployed during execution of work.
- It should be the responsibility of the App developer to redress technical issues including server related problem in a time bound manner.

➤ ***Standard Mobile application Features***

Below is some of the high-level mobile application features:

1. Static pages, which contain only static information to view. Ex: About Us, Terms and Conditions, Privacy Policy etc.
2. 1 Page with 1 to 5 input fields, submit and cancel action
3. 2 Pages with 1 to 10 input fields, and 4 actions (View, Add, Edit, and Delete)
4. Back end data integrations
5. Dynamic data display
6. Static Menu and Sub Menu display
7. Dynamic Menu and Sub Menu display
8. Simple Search with 2 to 3 input fields
9. Advanced Search with 5+ input fields
10. Pagination or lazy loading
11. Images display with different resolution sets
12. Zoom in and out
13. Picture Gallery (Picture of vendors captured during survey)
14. Image capturing and uploading (Picture of vendors captured during survey)
15. Web view display
16. External web page view
17. GPS tracking and location capturing
18. MAP
19. SMS Gate way Integrations
20. QR/Barcode Integration
21. O Auth 2 Authentication
22. API Integrations
23. Calculation data transactions
24. PUSH Notifications
25. PULL Notifications
26. Device features utilization like camera, contacts, calendar, call etc.
27. Validation framework
28. GUI development

29. Portrait orientation
30. Landscape orientation
31. Analytics
32. Customizations
33. USSD

C. Work Allocation Strategy:

- Based on the actual requirement, SUDA will inform the concerned agency.
- Vendor might need to come up with prototype, simulated screen shots or presentation
for further elaborating on the idea and details on how they plan to implement the idea in mobile application.
- Selected vendor will receive WO (Work Order) from STATE URBAN DEVELOPMENT AGENCY for executing the assigned job of web base Mobile App Development.

D. Detailed Responsibilities of the Empanelled Agency:

Following outlines, the key responsibilities of the Implementation Agency in the mobile application project.

- **Engagement will be valid for a period of Two (2) years from the date of engagement. This may be subjected to further extension upon satisfactory performance**
- The selected vendor will be responsible for the design, development and implementation of web base mobile apps for latest innovations from all mobile methodologies and platforms.
- The selected vendor will be responsible for mobile application placement in APP stores (Google Play Store, iOS App Store, Windows App store), in coordination with SUDA, as per the requirement of the respective department and shall ensure the development of mobile application as per guidelines issued by the APP stores. For example Google Play store for Android.
- The selected vendor will be responsible for all the upgrades, updates, installation of patches and over all maintenance of the Mobile Application

during the contract period.

- Selected vendor shall provide resource(s) as required during pre-rollout and post- roll out phases.
- Vendor will have to share the source code for the mobile application(s) with respective Department and with SUDA for hosting on other APP stores (Google Play store, iTunes etc.) and for future customization, if any.
- Selected vendor needs to hand over all the relevant documentations, the Login/Passwords, private keys and their corresponding certificate details of all the platforms to the respective department.
- Integration of Mobile Application with the legacy backend portal application, SMS Gateway, Payment Gateway, etc. The Vendor will have to deploy suitable number of resources for coordination with all stakeholders to get the data and other integration requirements, data cleansing, rationalization, transformation and reconciliation (if any). The integration is expected to be on-line real time or batch whichever appropriate and shall operate in an automated fashion without manual intervention.
- Training of respective department's personnel will be provided by selected agency/vendor. Hence, the vendor shall ensure a proper hands-on training on each new mobile application to 5-10 users of the respective **ULBs** and to SUDA so as to make them well conversant with the functionalities, features and processes built in the mobile app.
- The Selected Vendor is expected to provide operation and maintenance services and support to the Department for this 2 year for each integration and mobile application development. The operation and maintenance phase will start from the post Go Live date.
- **Delivery of app ready for conducting Field Trial shall be made, 30 days from date of issuance of work order.**
- Project hand over and knowledge transfer.
- This e-Tender for web base Mobile Application solution providers only and not for COTS (Commercial Off-The-Shelf) or GOTS (Government Off-The-Shelf) and product company.
- The project will be treated as "completed" only if:-

- I. UAT /FAT is completed
- II. Hand over to the SUDA is being done and Source code of the project along with detailed documentation and IPR is being transferred to SUDA for State Software Repository.
- III. In case of customization of existing application, the source code and IPR will only be limited only to the customization done for State Government Mobile App and will need to be handed over to SUDA.
- IV. Out sourcing of the mobile governance applications not allowed.
- V. The empanelled agency must ensure back-end software services offered by them are security audited and gets security certification from STQC or any CERT-IN empanelled vendors

DIRECTOR
STATE URBAN DEVELOPMENT AGENCY

E. Evaluation Criteria of Technical Bids: Tender Committee/ Selection Committee will evaluate the bidders on the criteria as defined below.:

No.	Pre-qualification Criteria	Evaluation	Marks	Maximum Marks
1	Number of applications published	More than 10	10	10
		6 to 10	9	
		3-5	7	
		1 to 2	5	
2	Highest rating of the top application (Minimum or no rating will be considered as 1)	4.01 to 5	10	10
		3 to 4	9	
		2.01 -2.99	8	
		Less than 2	7	
3	Platform Capability – Application published in	Any three Platform	30	30
		Any Two Platform	25	
		Any one Platform	20	

4	No. of App Development Programmers	More than 10	10	10
		5 to 9	9	
		Less than 5	7	
5	Total No. Developers in the company	More than 100	10	10
		50 <= D <= 100	8	
		25 <= D <= 49	5	
		D < 25	2	
6	G2C (Govt. to Citizen) App experience	More than 5 Apps	10	10
		3 to 5 Apps	9	
		1 to 2 Apps	7	
7	No. of customer appreciations for Apps delivered	More than 10	20	20
		8 to 10	17	
		4 to 7	15	
		1 to 3	10	
		0	0	
			Total Marks	100

*The qualifying marks of technical bid evolution is **60**

Financial Bids will be opened for the bidders who will be qualified in the aforementioned evaluation of Technical Bids.

Director, SUDA

SECTION - C

CONDITIONS AND REQUIREMENTS FOR BIDDING

1. Any clarifications sought may be done in Pre-Bid meeting and thereafter incorporation / modification will be subject to discretion of Tender Inviting Authority.
2. Submission of Bid document will not be allowed beyond the schedule time indicated in the Tender document.
3. Any conditional Bid will be liable for rejection.
4. SUDA reserves the right to reserve or amend the Bid documents prior to the date notified for submission of the Bid or also to extend the time mentioned in the NIT under intimation to the bidders.
5. Bids, which have been considered valid on the result of general examination (Prequalification stage) at the time of opening, shall be subjected to subsequent detail scrutiny. Notwithstanding the general examination carried out earlier, the Bid Inviting Authority reserves the right of rejection of any Bid, which may be found to be defective during the detail scrutiny.
6. SUDA reserves the right to accept or reject any or all of the Bids received or to relax any clause without assigning any reason thereof.

DIRECTOR
STATE URBAN DEVELOPMENT AGENCY

SECTION - D
DEFINITIONS AND INTERPRETATIONS

In the Tender, as hereinafter defined, the following words and expressions shall have the meanings hereby assigned to them, except where the context otherwise requires:

- a) Turnover = Difference between Gross receipts derived from services and non-operating receipts such as dividends and interest income.

DIRECTOR
STATE URBAN DEVELOPMENT AGENCY

Annexure – A

I. Qualification Application

(To be written on the letterhead of the Applicant)

From:

.....
.....

To

The Director,
State Urban Development Agency (SUDA), ILGUS Bhawan, HC Block,
Sector III, Salt Lake City, Kolkata - 700106,
West Bengal, India.

Subject: Development, Installation, and Maintenance of web base Mobile Application

Sir,

This is with reference to the tender dated 2022 inviting proposal for Development, Installation, and Maintenance of web base Mobile Application. As specified in the Tender notice, having examined the Statutory, Non statutory documents, I hereby submit all the necessary information and relevant documents for evaluation. The application is made by me / us on behalf of ----- in the capacity ----- duly authorized to submit the proposal. We believe that we satisfy the eligibility criteria set out in relevant sections of the proposal document.

We propose to submit our proposal as _____ (insert full name of Applying Agency).

We declare that we have not been convicted by a Court of law or indicted or adverse orders passed by a regulatory authority against us which would adversely impact our ability to manage the project if awarded or which relates to a grave offence that outrages the moral sense of the community.

We also declare that in regard to matters relating to security and integrity of the country, we have not been charge-sheeted by any agency of the Government or convicted by a Court of Law for any offence committed by us or by any of our sister concerns .

We further declare that no investigation by a regulatory authority is pending either against us or against our sister concerns or against our Chief Executive Office (CEO) or any of our Directors/Managers/ employees.

We hereby certify that all the statements made and information supplied in the enclosed forms and accompanying statements are true and correct and complete. I/We have furnished all information and details necessary for the proposal and have no further pertinent information to supply.

We understand that:

(a) Tender Inviting Authority/Bid Evaluation cum Tender Committee can amend / modify the scope of this project.

(b) Tender Inviting Authority/ Bid Evaluation cum Tender Committee can reject any or all bids without assigning any reason. And also withdraw or cancel the bid process at any stage without any liability of whatsoever nature therefore.

I / We shall be glad to receive further communication on the subject.

Yours faithfully,

Enclosure: As per requirement:-

Date of Submission

Authorized Signatory
Signature of applying
agency including title
and capacity in
which application is
made

ANNEXURE:B

NON-DISCLOSUREAGREEMENT

This ("Agreement") is made and entered into _____ day of _____ month _____ year (effective date) by and between SUDA and _____ (Agency/Individual). Whereas, SUDA and Agency/Individual have entered into an Agreement ("Agreement")

_____ Effective for ____; _____ and whereas, each party desires to disclose to the other party certain information in oral or written form which is proprietary and confidential to the disclosing party, ("CONFIDENTIAL INFORMATION"). NOW, THEREFORE, in consideration of the foregoing and the covenants and agreements contained here in, the parties agree as follows:

1. Definitions. As used herein:

The term "Confidential Information" shall include, without limitation, all information and materials, furnished by either Party to the other in connection with citizen/users/persons/customers data, products and/or services, including information transmitted in writing, orally, visually, (e.g. video terminal display) or on magnetic or optical media, and including all proprietary information, customer & prospect lists, trade secrets, trade names or proposed trade names, methods and procedures of operation, commercial or marketing plans, licensed document know how, ideas, concepts, designs, drawings, flow charts, diagrams, quality manuals, checklists, guidelines, processes, formulae, source code materials, specifications, programs, software packages, codes and other intellectual property relating to the disclosing party's data, computer database, products and/or services. Results of any tests, sample surveys, analytics, data mining exercises or usages etc. carried out by the receiving party in connection with the Department's Information including citizen/users/persons/customers personal or sensitive personal information as defined under any law for the time being in force shall also be considered Confidential Information.

The term, "SUDA" shall include the officers, employees, agents, consultants, contract or concerned representatives of Department.

2. The term, "Agency/Individual" shall include the directors, officers, employees, agents, consultants, contractors and representatives of Company, free lance developer, students, and research associates.

3. Protection of Confidential Information. With respect to any Confidential Information disclosed to it or to which it has access, Agency/Individual affirms that it shall:

Use the Confidential Information as necessary only in connection with Project and in accordance with the terms and conditions contained herein;

Not to make or retain copy of any commercial or marketing plans, citizen/users/persons/customers database, Proposals developed by or originating from Department or any of the prospective clients of Department except as necessary, under prior written intimation from Department, in connection with the Project, and ensure that any such copy is immediately returned to Department even without express demand from Department to do so;

Not disclose or in any way assist or permit the disclosure of any Confidential Information to any other person or entity without the express written consent of the other party; and

Return to the other party, or destroy, at Department's discretion, any and all Confidential Information disclosed in a printed form or other permanent record, or in any other tangible form (including without limitation, all copies, notes, extracts, analyses, studies, summaries, records and reproductions thereof) immediately upon the earlier to occur of (i) expiration or termination of either party's engagement in the Project, or (ii) the request of the other party therefore.

Not to discuss with any member of public, media, press, any or any other person about the nature of arrangement entered between Department and Agency / Individual or the nature of services to be provided by the Agency/Individual to the Department. On us Agency / Individual shall have the burden of proving that any disclosure or use inconsistent with the terms and conditions here of falls within any of the fore going exceptions.

4 Exceptions. These restrictions as enumerated in section 1 of this Agreement shall not apply to any Confidential Information:

Which is independently developed by Agency / Individual or lawfully received from another source free of restriction and without breach of this Agreement; or After it has become generally available to the public without breach of this Agreement by Agency/Individual; or Which at the time of disclosure to Agency / Individual was known to such party free of restriction and evidenced by documentation in such party's possession; or which Department agrees in writing is free of such restrictions.

Which is received from a third party not subject to the obligation of confidentiality with respect to such Information.

- 5 Remedies. Agency / Individual acknowledges that (a) any actual or threatened disclosure or use of the Confidential Information by Agency/Individual would be a breach of this agreement and may cause immediate and irreparable harm to SUDA; (b) Agency/Individual affirms that damages from such disclosure or use by it may be impossible to measure accurately; and (c) Injury sustained by SUDA. May be impossible to calculate and remedy fully. Therefore, Agency / Individual acknowledge that in the event of such a breach, SUDA shall be entitled to specific performance by Agency/Individual of Agency/Individual's obligations contained in this Agreement. In addition Agency/Individual shall indemnify Department of the actual and liquidated damages which may be demanded by Department. Moreover, Department shall be entitled to recover all costs (including reasonable attorneys' fees) which it or they may incur in connection with defending its interests and enforcement of legal rights arising due to a breach of this agreement by Agency/Individual.
- 6 Need to Know. Agency / Individual shall restrict disclosure of such Confidential Information to its employees and/or consultants with a need to know (and advise such employees of the obligations assumed herein), shall use the Confidential Information only for the purposes set forth in the Agreement, and shall not disclose such Confidential Information to any affiliates, subsidiaries, associates and/or third party without prior written approval of the disclosing party.
- 7 Intellectual Property Rights Protection. No license to a party, under any trademark, patent, copyright, design right, mask work protection right, or any other intellectual property right is either granted or implied by the conveying of Confidential Information to such party.
- 8 No Conflict. The parties represent and warrant that the performance of its obligations hereunder do not and shall not conflict with any other agreement or obligation of the respective party to which they are a party or by which the respective parties are bound.
- 9 Authority. The parties represent and warrant that they have all necessary authority and power to enter into this Agreement and perform their obligations here under.
- 10 Dispute Resolution. If any difference or dispute arises between the Department and the Agency / Individual in connection with the validity, interpretation, implementation or alleged breach of any provision of this Agreement, any such dispute shall be referred to the Principle Secretary, Department of Information Technology & Electronics, GoWB.

The arbitration proceedings shall be conducted in accordance with the (Indian) Arbitration & Conciliation Act, 1996 & amendments thereof.

The place of arbitration shall be Mumbai.

The arbitrator's award shall be substantiated in writing and binding on the parties.

The proceedings of arbitration shall be conducted in English language.

The arbitration proceedings shall be completed within a period of 180 days from the date of reference of the dispute to arbitration.

- 11 Governing Law. This Agreement shall be interpreted in accordance with and governed by the substantive and procedural laws of India and the parties hereby consent to the exclusive jurisdiction of Courts and/or Forums situated at Kolkata only.
- 12 Entire Agreement. This Agreement constitutes the entire understanding and agreement of the parties, and supersedes all previous or contemporaneous agreement or communications, both oral and written, representations and understandings among the parties with respect to the subject matter hereof.
- 13 Amendments. No amendment, modification and/or discharge of this Agreement shall be valid or binding on the parties unless made in writing and signed on behalf of each of the parties by their respective duly authorized officers or representatives.
- 14 Binding Agreement. This Agreement shall be binding upon and inure to the benefit of the parties here to and their respective successors and permitted assigns.
- 15 Severability. It is the intent of the parties that in case any one or more of the provisions contained in this Agreement shall be held to be invalid or unenforceable in any respect, such provision shall be modified to the extent necessary to render it, as modified, valid and enforceable under applicable laws, and such invalidity or unenforceability shall not affect the other provisions of this Agreement.
- 16 Waiver. If either party should waive any breach of any provision of this Agreement, it shall not thereby be deemed to have waived any preceding or succeeding breach of the same or any other provision hereof.
- 17 Survival. Both parties agree that all of their obligations undertaken herein with respect to Confidential Information received pursuant to this Agreement shall survive till perpetuity even after any expiration or termination of this Agreement.
- 18 Non-solicitation. During the term of this Agreement and thereafter for a further period of two (2) years Agency / Individual shall not solicit or attempt to solicit Department's employees and/or consultants, for the purpose of hiring/contract or to proceed to conduct operations/business similar to Department with any employee and/or consultant of the Department who has knowledge of the Confidential Information, without the prior written consent of Department. This section will survive irrespective of the fact whether there exists a commercial relationship between Agency / Individual and Department.

19 Term. Subject to aforesaid section 17, this Agreement shall remain valid up to
Years from the “effective date”.

IN WITNESS HEREOF, and intending to be legally bound, the parties have executed this Agreement
to make it effective from the date and year first written above.

For SUDA,

For Agency/IT Vendor

II. Financial Statement

1. Name of Applying Agency:

2. Summary of Turnover generated on the basis of the audited financial statement of the last 03 (three) financial years.

	2018-19 (Rs. In Lakh)	2019-20 (Rs. In Lakh)	2020-21 (Rs. In Lakh)	Average
Annual Turnover				

Average Annual Turnover is XXXX (Rs in Lakh)

Signed by a Practicing Chartered Accountant

Name: Membership No.:

Name of the Firm with Seal

Date _____

Note: This form is required to be certified by a practicing Chartered Accountant

III. Statement of Legal Capacity

(To be forwarded on the letterhead of the entity submitting the Proposal)

Reference No. -----

Date: -----

To,
The Director,
State Urban Development Agency (SUDA)
ILGUS Bhawan, HC Block, Sector III, Salt Lake City,
Kolkata - 700106,
West Bengal, India.

Sub: Development, Installation, and Maintenance of web base Mobile Application

Sir,
This is with reference to the advertisement dated2022 inviting proposal for Development, Installation, and Maintenance of web base Mobile Application. We have read and understood the contents of the Invitation for proposal and the advertisement and pursuant to this hereby confirm that:

We satisfy the eligibility criteria laid down in the Tender notice.

We have agreed that _____ (insert individual's name) will act as our representative and has been duly authorized* to submit the proposal.

Yours faithfully,

Authorized Signatory
For and on behalf of (Name of the agency)

**Please attach a true copy of the Letter of Authorization / Board resolution certified by the authorized Signatory for the individual bidding company.*

IV. Details about the Bidder

1.			
Agency/Company Name			
Contact Person			
Contact No.			
3. Your Contact Details (You must complete at least line 1 and 2 and the postcode)			
Office / Work place address			
		Postcode	
Phone(Landline)		Mobile phone	
4. Total Number of Applications		Top Ratings	Hyperlink
Android			
Windows			
iOS			
5. Application Name (Top 5 Apps Only)		Description	Hyperlink
6. Documents			
Profile of the Agency/individual in maximum 500 words (Attach on different paper sheet)			
Details of the top 5 applications and where it is used (Attach on different paper sheet)			
Details of clients if any (Attach on different paper sheet)			

. *Note: E-Tender applicant may attach separate sheets to elaborate more information in Annexure-A

V. Statement of any Indictment

(By any Income Tax, Sales Tax, Customs and Excise Authorities and other Regulatory Authorities) (To be forwarded on the letterhead of the interested entity submitting the Proposal)

Date:

To,
The Director,
State Urban Development Agency (SUDA),
ILGUS Bhawan, HC Block, Sector III,
Salt Lake City, Kolkata - 700106,
West Bengal, India

Sir,

We solemnly declare that there has been no conviction by a court of law or indictment or adverse order or investigation or charge sheet by an agency of the Government, any income tax, sales tax, customs, excise authorities and other regulatory authorities including but not limited to Reserve Bank of India (RBI) and Securities Exchange Board of India (SEBI) against us or our Promoter Group.

We have not been declared ineligible by the Government of India or any State / UT / Local Government for corrupt and fraudulent practices or blacklisted by them.

Yours faithfully,

Signature(s) of
Applicant(s)
Seal of applicant Name:

Designation:

VI. Detailed Project experience during the period of last 05 years along with work order copy

Sl. No.	Name of the Work	Organisation	Tendered Amount	Date of Work order	Date of Work Completion	Remarks
1.						
2.						
3.						
4.						

Annexure C - Financial Proposal Submission Form

THIS IS TO BE SUBMITTED AS PER FORMAT PROVIDED ONLINE ONLY

Bill of Quantities (BOQ)

Sl. No.	Item	Quantity	Estimated Amount (Inclusive of all taxes & duties, GST, transportation, freight & sample testing) in Rs.	Quoted Amount (Inclusive of all taxes & duties, transportation, freight & sample testing except GST) in Rs.	GST in %age	Total Quoted Rate (inclusive of all taxes & duties, GST, transportation, freight & sample testing) in Rs.
1.	Development, Installation, and Maintenance of web base Mobile Application	1				

F. Commercial Terms & Conditions:

1. Payment terms:
 - i) All payments will be made by the Director, SUDA.
 - ii) 10% of the cost may be paid on successful installation, data capturing through field trial.
 - iii) 30% after completion of successful run and training of the delivered items within a period of 60 days.
 - iv) 30% will be released after 12 months only after successful operation of the delivered items.
 - v) Remaining 30% will be released only after successful completion of entire work in 128 ULBs
2. Delivery of work for field trial should be completed preferably within 30 days from the date of issue of Lol / Work Order.
3. Delay fine: 0.3% Penalty for delay beyond contract delivery period will be chargeable on pro rata basis per day for the number of days of delay on undelivered quantity.
4. Earnest Money to be deposited along with Technical bid and will be retained by the Tendering Authority, SUDA till completion of work.
5. The successful Bidder shall furnish the Performance Security @10% (Including Earnest money deposited earlier) of the contract price in the form of bank guarantee at the time of LoI / Work Order which will be retained by the authority until warranty period is over.
6. Delivery of work to be made to SUDA
7. The Tendering Authority reserves rights for additions/ alternations in the specifications with condition that quality and functioning should not affect.